When do I check in a guest who arrives after midnight?

For: Private accommodation host

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Applicability: For accommodation providers in Croatia covered by eVisitor.

For eVisitor, the guest's actual arrival time is important. Registration must be completed within 24 hours of arrival for accommodation providers covered by the regulations, so a late arrival should be distinguished from the scheduled booking time.

When this is applied

Record the actual date and time of arrival and check the official instructions if an entry has already been made according to the earlier plan. Keep a record of the actual status of the stay.

What to do in practice

Compare eVisitor with actual check-ins and, in accordance with official instructions, correct any discrepancies.

A business example

The booking starts on Friday, but the guest arrives on Saturday at 00:35. The host uses the actual arrival time and checks the entry in eVisitor.

Specific next steps

1. Compare eVisitor with actual check-ins and, in accordance with official instructions, correct any discrepancies.

Limits of application

For accommodation providers in Croatia covered by eVisitor.

Sources

gov.hr · Tourist registration and check-out

https://gov.hr/hr/prijava-i-odjava-turista/1432

eVisitor · Check-in and check-out, frequently asked questions

https://www.evisitor.hr/eVisitorWiki/Javno.FAQ-Prijava-Odjava.ashx

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/evisitor-kasni-dolazak-promjena-boravka