When do I need to arrange the data processing terms with an external order processing service?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o. · Privatni iznajmljivač · Platformski rad preko vlastitog obrta

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Applicability: When personal data covered by the GDPR is processed.

If the supplier processes personal data on your behalf, Article 28 of the GDPR governs the contractual obligations of the controller and the processor. First, classify the supplier according to its actual role.

When this is applied

Describe the data categories, purpose, sub-processors, retention and the secure method of return or deletion. Check whether the supplier also has a separate role for its own purposes.

What to do in practice

Complete the contractual terms before accessing and verify how you will download or delete the data.

A business example

An external service accesses addresses to prepare shipments on your instructions. Processing is added to the supplier list and reviewed before the transfer begins.

Specific next steps

1. Complete the contractual terms before accessing and verify how you will download or delete the data.

Limits of application

When personal data covered by the GDPR is processed.

Sources

EUR-Lex · General Data Protection Regulation (EU) 2016/679

https://eur-lex.europa.eu/legal-content/HR/TXT/?uri=CELEX%3A32016R0679

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https://adriatrends.hr/poslovni-vodic/en/pitanja/gdpr-izvoz-narudzbe-izvrsitelj