As a foreign worker, can I change my aggregator or platform?

For: Platform worker employed by a company

Verified by an official source · Reviewed: 2026-11-15

Applicability: According to the current instructions of the Ministry of the Interior and your permit; check on 15 November 2026.

Changing your application, employer, user or occupation does not necessarily follow the same procedure. Before starting with another party, check your status and the current MUP/HZZ procedure.

First, clarify exactly what is changing.

For third-country nationals, the right to work depends on the basis of their residence, permit or applicable exemption. The Ministry of the Interior's current guidelines distinguish between situations involving a change of employer, user or occupation. Do not assume that the same type of application or the same job automatically permits starting work with another entity.

Prepare your valid permit and certificates, the contract, details of your current and prospective employer, and a description of the occupation and place of work. If only the application is being changed with the same employer, state that clearly as well. If the legal entity employing you is changing, that is a different matter from a technical profile transfer.

Don't use old general advice as the only rule.

As of 2026, amended instructions are available, so the blanket claim that every worker must wait the same period or submit the same application may be incorrect. Request a written explanation of the applicable procedure and the conditions for commencing new employment. Keep any confirmations and notices from your employer. This response does not establish your individual immigration status nor does it grant permission to start work.

Same application, new employer

The worker wants to stay on the same delivery app but sign a contract with another company. He is checking the change of employer; the technical profile in the app does not address his licence.

Specific next steps

1. Check the basis of your right to work and your valid documents.
2. Determine whether the application, employer, user, occupation or place of work is changing.
3. Check the current procedure with the Ministry of the Interior and the Croatian Employment Service before starting a new job.
4. Keep official confirmations and written notices.

Most common mistakes

• Starting with a new employer just because the application accepted the profile.

• Automatically apply old internet advice without checking the permission type and the current instructions.

Limits of application

EU/EEA nationals, persons with special statuses and certain exceptions are covered differently. Use your official case to make a decision.

Sources

Ministry of the Interior · Third-country nationals — current working conditions

https://mup.gov.hr/gradjani-281562/moji-dokumenti-281563/stranci-333/drzavljani-trecih-zemalja/281820

Ministry of the Interior · Changing employer with a residence and work permit

https://mup.gov.hr/pristup-informacijama-16/najcesca-pitanja-219/stranci-281595/imam-dozvolu-za-boravak-i-rad-kako-mogu-promijeniti-poslodavca/298283

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/platforme-strani-radnici-promjena