Is an approved profile in the taxi app sufficient for a legal ride?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

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Applicability: Amendments to NN77/2026 come into force on 23 July 2026; certain obligations have transitional deadlines.

Application activation is not a substitute for the prescribed requirements of the carrier, driver and vehicle. For taxis, also check the legal changes from 2026.

Check three separate sections.

The amendments to the Road Transport Act of 2026 stipulate the carrier's conditions, a valid autotaxi driver's card and the vehicle's registration in the National Register of Road Carriers for the fulfilment of an order via a digital platform. Permits for individual vehicles are also provided for. Therefore, do not use the approval in the application as a standalone confirmation that all conditions have been met.

AKD publishes the conditions and procedure for issuing the card, including age, the relevant driving licence, initial qualification and good standing, along with legal specifics. Also check the eTaksi service for submitting applications. If you drive for another operator, clarify which documents are their responsibility and which you must have as a driver.

Distinguish between the entry into force and the compliance deadline.

The law came into force on 23 July 2026. Article 21 provides a separate deadline of 31 March 2027 for the specified entities and local authorities in relation to Article 47, while giving platforms six months to comply with Article 10. Do not infer from one deadline that you can postpone all other requirements. For your situation, check with the licence issuer and the specific transitional provisions.

Profile active, document expires

The driver has an active application, but one document is about to expire. Before the shift, they check its validity and the renewal procedure; an active profile does not serve as a substitute for the document.

Specific next steps

1. Check the carrier and its licence, as well as the permits relevant to the place of loading.
2. Check the validity of the driving licence and the necessary requirements.
3. Check the vehicle's documentation and registration.
4. Separate the current liabilities from the transitional deadlines in NN77/2026.

Most common mistakes

• Use only the old taxi instructions from 2018 or 2022.

• Interpret the platform's compliance deadline as a general exemption for drivers and carriers.

Limits of application

It does not cover all technical vehicle requirements, local procedures or qualification exemptions. For a full start-up, check with the relevant transport office, AKD and the current regulations.

Sources

Official Gazette · Amendments to the Law on Road Transport, OG 77/2026

https://narodne-novine.nn.hr/clanci/sluzbeni/2026_07_77_901.html

AKD · Issuing autotaxi driver cards

https://prometni-dokumenti.akd.hr/hr/prometni-dokumenti/akd-nositelj-javne-ovlasti

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