How to protect business email and access to the webshop?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o. · Privatni iznajmljivač · Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-16

Applicability: Practical application according to the circumstances of the business

Start with unique passwords, multi-factor logins and a verified method of access recovery.

What does that mean in practice?

Prioritise business email, domain, billing and e-shop administration. These are the areas through which you can access other accounts.

Assign permissions on a per-person, per-role basis. When collaboration ends, revoke unnecessary access rather than sharing a single common password.

An example from everyday business

The webshop has an owner account and a separate limited contributor account. Recovery of the owner's access is not exclusively tied to the contributor's phone.

Specific next steps

1. List the accounts without which the business grinds to a halt.
2. Enable extra login verification where supported.
3. Store the recovery in a secure location and check who has access.

Most common mistakes

• Post the recovery codes in the group chat.

• Leave administrative access for the former collaborator.

Limits of application

Editorial business guideline. The example is illustrative; it is not a legal, tax or accounting calculation.

Sources

gov.hr · cybersecurity

https://gov.hr/hr/zastita-od-racunalno-sigurnosnih-incidenata/2569

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/poslovni-racun-mfa-oporavak