Creating an online form that reduces errors · What if the process gets stuck?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

If the error message does not explain how to resolve the problem, link it to the correct field.

When a plan meets an obstacle

Ask only for the necessary information and include an example of a valid entry format.

Record the purpose of each field, the expected format and the data storage location.

Working example · Creating an online form that reduces errors

Test the form using a keyboard, on a mobile phone and with incorrect input.

Specific next steps

1. Ask only for the necessary information and include an example of a valid entry format.
2. Record the purpose of each field, the expected format and the data storage location.
3. Analyse which errors actually occur, whilst protecting the content of the entry.

Limits of application

Apply the guideline to your documents and working methods.

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-digital-form-kvaliteta-problem