Recovering a business account after losing a mobile phone · What to note?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

Keep the recovery data in a secure location to which you have legitimate access.

Record and working document

Test recovery once in a scenario without an existing phone.

If access is only possible through one person, set up a substitute authorised user.

Working example · Recovery of a business account after losing a mobile phone

Test recovery once in a scenario without an existing phone.

Specific next steps

1. Test recovery once in a scenario without an existing phone.
2. If access is only possible through one person, set up a substitute authorised user.
3. After recovery, check the active sessions and remove the old device.

Limits of application

When personal data covered by the GDPR is processed.

Sources

EUR-Lex · General Data Protection Regulation (EU) 2016/679

https://eur-lex.europa.eu/legal-content/HR/TXT/?uri=CELEX%3A32016R0679

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-digital-oporavak-prijave-dokazi