Fake invoice or unexpected change of IBAN · What to note?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

Save the request, the time of the independent verification and the payment approval.

Record and working document

Compare the request with the contract, the previous invoice and the recipient's true identity.

If the payment has already been sent, contact your bank and the relevant authorities immediately.

Working example · Fake invoice or unexpected change of IBAN

Compare the request with the contract, the previous invoice and the recipient's true identity.

Specific next steps

1. Compare the request with the contract, the previous invoice and the recipient's true identity.
2. If the payment has already been sent, contact your bank and the relevant authorities immediately.
3. For new recipients, introduce a second-party verification before transferring funds.

Limits of application

When personal data covered by the GDPR is processed.

Sources

EUR-Lex · General Data Protection Regulation (EU) 2016/679

https://eur-lex.europa.eu/legal-content/HR/TXT/?uri=CELEX%3A32016R0679

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-digital-racun-sumnjiv-dokazi