Fake invoice or unexpected change of IBAN · How to integrate the process into routine operations?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

For new recipients, introduce a second-party verification before transferring funds.

Regular application

Save the request, the time of the independent verification and the payment approval.

Compare the request with the contract, the previous invoice and the recipient's true identity.

Working example · Fake invoice or unexpected change of IBAN

Compare the request with the contract, the previous invoice and the recipient's true identity.

Specific next steps

1. Save the request, the time of the independent verification and the payment approval.
2. Compare the request with the contract, the previous invoice and the recipient's true identity.
3. If the payment has already been sent, contact your bank and the relevant authorities immediately.

Limits of application

When personal data covered by the GDPR is processed.

Sources

EUR-Lex · General Data Protection Regulation (EU) 2016/679

https://eur-lex.europa.eu/legal-content/HR/TXT/?uri=CELEX%3A32016R0679

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-digital-racun-sumnjiv-primjena