Partially paid B2B service invoice · What to do when the process stalls?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

In a dispute over part of a delivery, set aside the undisputed matters and agree a procedure with appropriate expert verification.

When a plan meets an obstacle

Separate the settled portion of the invoice amount and show the remaining outstanding balance.

Keep the original invoice, proof of payment and confirmation of the agreed balance.

Working example · Partially paid invoice for a B2B service

Check whether the payment applies exclusively to that account.

Specific next steps

1. Separate the settled portion of the invoice amount and show the remaining outstanding balance.
2. Keep the original invoice, proof of payment and confirmation of the agreed balance.
3. The maturity report should show the outstanding, not the full, amount of the invoice.

Limits of application

Apply the guideline to your documents and working methods.

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-djelomicna-uplata-problem