Selling goods to consumers across multiple EU Member States · What to do when the process hits a snag?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

If the stock is in another country, do not assume that OSS covers all obligations.

When a plan meets an obstacle

Map out which country the goods are departing from, where they are going and who the buyer is.

For each order, record the destination country, date, rate and return.

Working example · Sale of goods to consumers across multiple outlets

Simulate sales and returns across two different markets before expanding your online shop.

Specific next steps

1. Map out which country the goods are departing from, where they are going and who the buyer is.
2. For each order, record the destination country, date, rate and return.
3. Confirm the regime with the relevant adviser by country and transaction type.

Limits of application

For cross-border transactions, including status checks and special rules.

Sources

Your Europe · Cross-border VAT

https://europa.eu/youreurope/business/finance-and-tax/vat/cross-border-vat/index_hr.htm

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-eu-oss-potrosaci-problem