Actual departure of the guest before the agreed date · How to approach it?

For: Private accommodation host

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

When a guest leaves early, establish the actual day of departure and communicate what follows.

A starting point in practice

Record the departure date and the settlement agreement in accordance with the booking conditions.

Check whether the record relating to the actual duration of stay has been updated.

Working example · Actual guest departure before the agreed date

Check whether the record relating to the actual duration of stay has been updated.

Specific next steps

1. Record the departure date and the settlement agreement in accordance with the booking conditions.
2. Check whether the record relating to the actual duration of stay has been updated.
3. Only refresh the availability calendar once the accommodation can be prepared again.

Limits of application

To work in the eVisitor system in accordance with the current instructions.

Sources

eVisitor · Check-in and check-out, frequently asked questions

https://www.evisitor.hr/eVisitorWiki/Javno.FAQ-Prijava-Odjava.ashx

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-evisitor-kratak-boravak-odluka