Actual departure of the guest before the agreed date · How to verify this using an example?

For: Private accommodation host

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Check whether the record relating to the actual duration of stay has been updated.

Checking by example

When a guest leaves early, establish the actual day of departure and communicate what follows.

Record the departure date and the settlement agreement in accordance with the booking conditions.

Working example · Actual guest departure before the agreed date

Record the date of departure and the settlement agreement in accordance with the booking conditions. If there is a dispute over payment, handle it separately from the guest's check-in.

Specific next steps

1. When a guest leaves early, establish the actual day of departure and communicate what follows.
2. Record the departure date and the settlement agreement in accordance with the booking conditions.
3. If there is a misunderstanding about the charge, resolve it separately from the guest's check-in.

Limits of application

To work in the eVisitor system in accordance with the current instructions.

Sources

eVisitor · Check-in and check-out, frequently asked questions

https://www.evisitor.hr/eVisitorWiki/Javno.FAQ-Prijava-Odjava.ashx

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-evisitor-kratak-boravak-provjera