Correcting data entered for the wrong guest · What to do when the process gets stuck?

For: Private accommodation host

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

If amendments are not permitted, seek guidance from the relevant TZ before re-entering.

When a plan meets an obstacle

Identify the record and the type of error without sending the entire guest list by email.

Keep the date of detection, the record tag and a minimal description of the problem.

Working example · Correction of data entered for the wrong guest

In the official instructions, check whether the entry type can be amended or cancelled.

Specific next steps

1. Identify the record and the type of error without sending the entire guest list by email.
2. Keep the date of detection, the record tag and a minimal description of the problem.
3. Introduce a brief check of the document and the date before confirming the application.

Limits of application

To work in the eVisitor system in accordance with the current instructions.

Sources

eVisitor · Check-in and check-out, frequently asked questions

https://www.evisitor.hr/eVisitorWiki/Javno.FAQ-Prijava-Odjava.ashx

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-evisitor-krivi-zapis-problem