Extending your stay after an initial application · What to do if the process gets stuck?

For: Private accommodation host

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

If the guest has already been automatically checked out, please refer to the official instructions for the procedure.

When a plan meets an obstacle

Confirm the new departure date directly with the guest and check whether there is another booking.

Keep the confirmation of the agreed extension and the revised cleaning plan.

Working example · Extension of stay after initial application

In the system, compare the record of the new planned departure with the actual stay.

Specific next steps

1. Confirm the new departure date directly with the guest and check whether there is another booking.
2. Keep the confirmation of the agreed extension and the revised cleaning plan.
3. Align the billing, calendar and guest record in the same work step.

Limits of application

To work in the eVisitor system in accordance with the current instructions.

Sources

eVisitor · Check-in and check-out, frequently asked questions

https://www.evisitor.hr/eVisitorWiki/Javno.FAQ-Prijava-Odjava.ashx

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-evisitor-produzeni-boravak-problem