Guests arrived earlier than expected · How to check this using an example?

For: Private accommodation host

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Please ensure that the registration is linked to the correct property and the actual details of the stay.

Checking by example

The operational plan is based on the actual arrival, so please use the actual date when registering.

Record the agreed and actual arrival times with the minimum necessary data.

Working example · Guests arrived earlier than expected

Record the agreed and actual arrival times using the minimum necessary data. If different information has already been entered, follow the correction instructions in eVisitor.

Specific next steps

1. The operational plan is based on the actual arrival, so please use the actual date when registering.
2. Record the agreed and actual arrival times with the minimum necessary data.
3. If different information has already been entered, follow the correction instructions in eVisitor.

Limits of application

To work in the eVisitor system in accordance with the current instructions.

Sources

eVisitor · Check-in and check-out, frequently asked questions

https://www.evisitor.hr/eVisitorWiki/Javno.FAQ-Prijava-Odjava.ashx

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-evisitor-raniji-dolazak-provjera