Can an employer be a platform or an aggregator? · What should be recorded?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Save the contract with the employer's full name and contact details.

Record and working document

Compare the contractual party with the billing and actual mode of operation.

If the identity cannot be established from the application, request written confirmation.

Working example · Can an employer be a platform or an aggregator?

The courier uses an app from one brand and signs a contract with an aggregator. For payment, time recording and complaints, they first verify the employer's details from the contract.

Specific next steps

1. Compare the contractual party with the billing and actual mode of operation.
2. If the identity cannot be established from the application, request written confirmation.
3. Find out which person handles time records, payroll and grievances.

Limits of application

For platform work in Croatia, according to the contract and the actual working arrangements.

Sources

Ministry of Labour · Work via digital work platforms

https://mrosp.gov.hr/istaknute-teme/rad-putem-digitalnih-radnih-platformi/13269

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-izvor-poslodavac-platforma-dokazi