Can an employer be a platform or an aggregator? What happens when the process stalls?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

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Applicability: According to the profile and circumstances of the described case.

If the identity cannot be established from the application, request written confirmation.

When a plan meets an obstacle

The Ministry of Labour states that the employer in a platform working relationship can be the digital work platform itself or an aggregator acting as its intermediary.

Save the contract with the employer's full name and contact details.

Working example · Can an employer be a platform or an aggregator?

The courier uses an app from one brand and signs a contract with an aggregator. For payment, time recording and complaints, they first verify the employer's details from the contract.

Specific next steps

1. The Ministry of Labour states that the employer in a platform working relationship can be the digital work platform itself or an aggregator acting as its intermediary.
2. Save the contract with the employer's full name and contact details.
3. Find out which person handles time records, payroll and grievances.

Limits of application

For platform work in Croatia, according to the contract and the actual working arrangements.

Sources

Ministry of Labour · Work via digital work platforms

https://mrosp.gov.hr/istaknute-teme/rad-putem-digitalnih-radnih-platformi/13269

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-izvor-poslodavac-platforma-problem