Card payment and the difference from the net payout · What to do if the process gets stuck?

For: Sole trader under flat-rate taxation

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

If the amount on the statement differs, check the intermediary's entries before making any corrections.

When a plan meets an obstacle

Reconcile the card acquirer's statement, the gross collection and the payment received.

Set aside commissions, returns and subsequent charges for reconciliation.

Working example · Card payment and difference from net pay

Select a single payment and link it to all its associated transactions.

Specific next steps

1. Reconcile the card acquirer's statement, the gross collection and the payment received.
2. Set aside commissions, returns and subsequent charges for reconciliation.
3. Confirm with the accountant the relevant timing and the amount to be recorded.

Limits of application

Apply the guideline to your documents and working methods.

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-kpr-karticna-naplata-problem