Weak sales form submission on mobile · How to approach it?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

Check that the form is completed with one thumb and on an actual mobile network.

A starting point in practice

Record the time until confirmation, the number of mandatory fields and the error messages.

Have the test user submit the query without any further explanation.

Working example · Weak submission of a sales form on a mobile phone

Have the test user submit the query without any further explanation.

Specific next steps

1. Record the time until confirmation, the number of mandatory fields and the error messages.
2. Have the test user submit the query without any further explanation.
3. Set a measurement target for the submitted form and test it.

Limits of application

Apply the guideline to your documents and working methods.

Original page

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