Invoice for the first business software from another country · What if the process gets stuck?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

When an invoice is made out to a private individual rather than a business entity, request the correct details before processing.

When a plan meets an obstacle

Before placing an order, gather the actual supplier's seat, tax details and a description of the service.

Keep the invoice, subscription confirmation and identifier verification, if applicable.

Working example · Invoice for the first business software from another country

Separate the Croatian VAT status from any potential obligations to receive cross-border services.

Specific next steps

1. Before placing an order, gather the actual supplier's seat, tax details and a description of the service.
2. Keep the invoice, subscription confirmation and identifier verification, if applicable.
3. Set up a policy for future digital subscriptions and check with the accountant.

Limits of application

For cross-border transactions, including status checks and special rules.

Sources

Your Europe · Cross-border VAT

https://europa.eu/youreurope/business/finance-and-tax/vat/cross-border-vat/index_hr.htm

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-pdv-prvi-strani-softver-problem