Price list for changing VAT status · What to do if the procedure gets stuck?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

For pre-arranged services, check how the price is set out in the contract.

When a plan meets an obstacle

Separate the contracted net price, the gross price for the customer and the future margin.

Save the old offers and the date from which the approved change applies.

Working example · Price list upon change of VAT status

Consider a scenario in which the gross price remains the same, but the net receipt changes.

Specific next steps

1. Separate the contracted net price, the gross price for the customer and the future margin.
2. Save the old offers and the date from which the approved change applies.
3. Update the online shop, templates and till only once the date has been confirmed.

Limits of application

For cross-border transactions, including status checks and special rules.

Sources

Your Europe · Cross-border VAT

https://europa.eu/youreurope/business/finance-and-tax/vat/cross-border-vat/index_hr.htm

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-pdv-smjena-cijena-problem