Question about how to prioritise order allocations · What should be recorded?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Keep the application notice, the allocation example and the change dates.

Record and working document

Check whether there is a channel for explanation and human review in accordance with the applicable rules.

If you do not receive clarification, summarise the specific impact on work or income.

Working example · Query on how to determine the priority for order allocation

Check whether there is a channel for explanation and human review in accordance with the applicable rules.

Specific next steps

1. Check whether there is a channel for explanation and human review in accordance with the applicable rules.
2. If you do not receive clarification, summarise the specific impact on work or income.
3. Submit an official enquiry to the responsible party, providing only the minimum amount of personal data.

Limits of application

For platform work in Croatia, according to the contract and the actual working arrangements.

Sources

Ministry of Labour · Work via digital work platforms

https://mrosp.gov.hr/istaknute-teme/rad-putem-digitalnih-radnih-platformi/13269

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-algoritam-upit-dokazi