Question about how to prioritise order allocation · What if the process gets stuck?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

If you do not receive clarification, summarise the specific impact on work or income.

When a plan meets an obstacle

Describe what you are trying to understand, for example the factor of location or task response.

Keep the application notice, the allocation example and the change dates.

Working example · Query on how to determine the priority for order allocation

Check whether there is a channel for explanation and human review in accordance with the applicable rules.

Specific next steps

1. Describe what you are trying to understand, for example the factor of location or task response.
2. Keep the application notice, the allocation example and the change dates.
3. Submit an official enquiry to the responsible party, providing only the minimum amount of personal data.

Limits of application

For platform work in Croatia, according to the contract and the actual working arrangements.

Sources

Ministry of Labour · Work via digital work platforms

https://mrosp.gov.hr/istaknute-teme/rad-putem-digitalnih-radnih-platformi/13269

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-algoritam-upit-problem