Waiting during app registration · What to note?

For: Platform worker employed by a company

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Save the schedule and the relevant check-in and check-out views by day.

Record and working document

Check the waiting status against the actual availability obligation, instructions and contract.

When the records omit part of the time, ask for an explanation using the example of a single shift.

Working example · Waiting during application login

Check the waiting status against the actual availability obligation, instructions and contract.

Specific next steps

1. Check the waiting status against the actual availability obligation, instructions and contract.
2. When the records omit part of the time, ask for an explanation using the example of a single shift.
3. Introduce a weekly check using your own summary and the employer's extract.

Limits of application

For a Croatian employment relationship, in accordance with applicable regulations and the contract.

Sources

Ministry of Labour · Labour Law, Frequently Asked Questions

https://mrosp.gov.hr/pristup-informacijama-16/najcesca-pitanja-i-odgovori/zakon-o-radu/5698

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https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-cekanje-prijava-dokazi