Waiting during application login · What to do if the process gets stuck?

For: Platform worker employed by a company

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

When the records omit part of the time, ask for an explanation using the example of a single shift.

When a plan meets an obstacle

Record separately the agreed availability, the registration, the acceptance of the task and the actual execution.

Save the schedule and the relevant check-in and check-out views by day.

Working example · Waiting during application login

Check the waiting status against the actual availability obligation, instructions and contract.

Specific next steps

1. Record separately the agreed availability, the registration, the acceptance of the task and the actual execution.
2. Save the schedule and the relevant check-in and check-out views by day.
3. Introduce a weekly check using your own summary and the employer's extract.

Limits of application

For a Croatian employment relationship, in accordance with applicable regulations and the contract.

Sources

Ministry of Labour · Labour Law, Frequently Asked Questions

https://mrosp.gov.hr/pristup-informacijama-16/najcesca-pitanja-i-odgovori/zakon-o-radu/5698

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