Access to shift data when leaving the platform · What to record?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Retain only the records you are entitled to keep and remove any unnecessary customer data.

Record and working document

Check whether the exported documents open and whether the period corresponds to the contract.

If an export is missing, direct a specific request to the appropriate party.

Working example · Accessing shift data when leaving the platform

Check whether the exported documents open and whether the period corresponds to the contract.

Specific next steps

1. Check whether the exported documents open and whether the period corresponds to the contract.
2. If an export is missing, direct a specific request to the appropriate party.
3. Introduce a regular authorised export after the close of each month.

Limits of application

Distinguish between the provisions of the Directive and the Croatian measures that transpose them.

Sources

EUR-Lex · Directive (EU) 2024/2831 on platform work

https://eur-lex.europa.eu/eli/dir/2024/2831/oj/hrv

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-izvoz-podataka-dokazi