Accessing shift data when leaving the platform · How to check this in an example?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Check whether the exported documents open and whether the period corresponds to the contract.

Checking by example

Before closing the account, export the available records of payments, contracts and shifts.

Retain only the records you are entitled to keep and remove any unnecessary customer data.

Working example · Accessing shift data when leaving the platform

Retain only the records you are authorised to keep and remove any unnecessary customer data. If the export is missing, submit a specific request to the appropriate party.

Specific next steps

1. Before closing the account, export the available records of payments, contracts and shifts.
2. Retain only the records you are entitled to keep and remove any unnecessary customer data.
3. If an export is missing, direct a specific request to the appropriate party.

Limits of application

Distinguish between the provisions of the Directive and the Croatian measures that transpose them.

Sources

EUR-Lex · Directive (EU) 2024/2831 on platform work

https://eur-lex.europa.eu/eli/dir/2024/2831/oj/hrv

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-izvoz-podataka-provjera