Temporary account block without a clear reason · How to proceed?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Take note of the notice and find the official contact for any complaint or clarification.

A starting point in practice

Save the time, account tag, messages and the blocking effect on existing tasks.

Separate the technical blockade, the business decision and the change in the employment relationship.

Working example · Temporary blocking of an account without a clear reason

Separate the technical blockade, the business decision and the change in the employment relationship.

Specific next steps

1. Save the time, account tag, messages and the blocking effect on existing tasks.
2. Separate the technical blockade, the business decision and the change in the employment relationship.
3. Before resuming work, check the status of outstanding obligations and payment arrears.

Limits of application

Distinguish between the provisions of the Directive and the Croatian measures that transpose them.

Sources

EUR-Lex · Directive (EU) 2024/2831 on platform work

https://eur-lex.europa.eu/eli/dir/2024/2831/oj/hrv

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-nakon-blokade-odluka