# Temporary account block without a clear reason · How to bring the procedure back into regular operation?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

**Before resuming work, check the status of outstanding obligations and payment arrears.**

## Regular application

Save the time, account tag, messages and the blocking effect on existing tasks.

Separate the technical blockade, the business decision and the change in the employment relationship.

## Working example · Temporary blocking of an account without a clear reason

Separate the technical blockade, the business decision and the change in the employment relationship.

## Specific next steps

1. Save the time, account tag, messages and the blocking effect on existing tasks.
2. Separate the technical blockade, the business decision and the change in the employment relationship.
3. If the procedure is unclear, request a human review and a response time where applicable.

## Limits of application

Distinguish between the provisions of the Directive and the Croatian measures that transpose them.

## Sources

**EUR-Lex · Directive (EU) 2024/2831 on platform work**

https://eur-lex.europa.eu/eli/dir/2024/2831/oj/hrv

## Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-nakon-blokade-primjena