# Temporary account block without a clear reason · What if the process stalls?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

**If the procedure is unclear, request a human review and a response time where applicable.**

## When a plan meets an obstacle

Take note of the notice and find the official contact for any complaint or clarification.

Save the time, account tag, messages and the blocking effect on existing tasks.

## Working example · Temporary blocking of an account without a clear reason

Separate the technical blockade, the business decision and the change in the employment relationship.

## Specific next steps

1. Take note of the notice and find the official contact for any complaint or clarification.
2. Save the time, account tag, messages and the blocking effect on existing tasks.
3. Before resuming work, check the status of outstanding obligations and payment arrears.

## Limits of application

Distinguish between the provisions of the Directive and the Croatian measures that transpose them.

## Sources

**EUR-Lex · Directive (EU) 2024/2831 on platform work**

https://eur-lex.europa.eu/eli/dir/2024/2831/oj/hrv

## Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-nakon-blokade-problem