Plan for actual delivery pauses during peak traffic · What to do when the process stalls?

For: Platform worker employed by a company

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

If you are consistently unable to take your scheduled holiday, discuss a concrete example with your employer.

When a plan meets an obstacle

Set a time and place for a safe shutdown without taking on any new tasks.

Record the start and end of each interruption and distinguish a pause from a stoppage in the order.

Working example · Plan for actual delivery breaks during peak traffic

Check whether the actual breaks comply with the shift schedule and employment rights.

Specific next steps

1. Set a time and place for a safe shutdown without taking on any new tasks.
2. Record the start and end of each interruption and distinguish a pause from a stoppage in the order.
3. Add a standby slot to your personal plan for high-demand days.

Limits of application

For a Croatian employment relationship, in accordance with applicable regulations and the contract.

Sources

Ministry of Labour · Labour Law, Frequently Asked Questions

https://mrosp.gov.hr/pristup-informacijama-16/najcesca-pitanja-i-odgovori/zakon-o-radu/5698

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