Application interruption during a scheduled shift · What to record?

For: Platform worker employed by a company

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Save the interruption time, shift confirmation and support response.

Record and working document

Check whether the tasks have remained open and whether the shift time has been recorded.

When a task is in progress, follow the official procedure and record the delivery that has been completed.

Working example · Application interruption during a scheduled shift

Check whether the tasks have remained open and whether the shift time has been recorded.

Specific next steps

1. Check whether the tasks have remained open and whether the shift time has been recorded.
2. When a task is in progress, follow the official procedure and record the delivery that has been completed.
3. You are requesting an amendment to the records with a single clear chronological sequence.

Limits of application

For a Croatian employment relationship, in accordance with applicable regulations and the contract.

Sources

Ministry of Labour · Labour Law, Frequently Asked Questions

https://mrosp.gov.hr/pristup-informacijama-16/najcesca-pitanja-i-odgovori/zakon-o-radu/5698

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https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-prekid-aplikacije-dokazi