Application interruption during a reserved shift · How to access?

For: Platform worker employed by a company

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Have advance instructions on who to contact and how to record unavailability.

A starting point in practice

Save the interruption time, shift confirmation and support response.

Check whether the tasks have remained open and whether the shift time has been recorded.

Working example · Application interruption during a scheduled shift

Check whether the tasks have remained open and whether the shift time has been recorded.

Specific next steps

1. Save the interruption time, shift confirmation and support response.
2. Check whether the tasks have remained open and whether the shift time has been recorded.
3. You are requesting an amendment to the records with a single clear chronological sequence.

Limits of application

For a Croatian employment relationship, in accordance with applicable regulations and the contract.

Sources

Ministry of Labour · Labour Law, Frequently Asked Questions

https://mrosp.gov.hr/pristup-informacijama-16/najcesca-pitanja-i-odgovori/zakon-o-radu/5698

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-prekid-aplikacije-odluka