Application interruption during a scheduled shift · How to reintroduce the procedure into routine operation?

For: Platform worker employed by a company

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

You are requesting an amendment to the records with a single clear chronological sequence.

Regular application

Save the interruption time, shift confirmation and support response.

Check whether the tasks have remained open and whether the shift time has been recorded.

Working example · Application interruption during a scheduled shift

Check whether the tasks have remained open and whether the shift time has been recorded.

Specific next steps

1. Save the interruption time, shift confirmation and support response.
2. Check whether the tasks have remained open and whether the shift time has been recorded.
3. When a task is in progress, follow the official procedure and record the delivery that has been completed.

Limits of application

For a Croatian employment relationship, in accordance with applicable regulations and the contract.

Sources

Ministry of Labour · Labour Law, Frequently Asked Questions

https://mrosp.gov.hr/pristup-informacijama-16/najcesca-pitanja-i-odgovori/zakon-o-radu/5698

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https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-prekid-aplikacije-primjena