Refusal of a task and consequences for future shifts · What should be recorded?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Save the messages about the task, the refusal time and the display of the consequence.

Record and working document

Distinguish between a change of shift, an automatic assessment and a formal decision by the employer.

If the reduced availability of work is unexplained, ask for the reason and the relevant contact.

Working example · Task refusal and consequences for future shifts

Distinguish between a change of shift, an automatic assessment and a formal decision by the employer.

Specific next steps

1. Distinguish between a change of shift, an automatic assessment and a formal decision by the employer.
2. If the reduced availability of work is unexplained, ask for the reason and the relevant contact.
3. Keep a record of the recurrence of the same outcomes over the period.

Limits of application

For platform work in Croatia, according to the contract and the actual working arrangements.

Sources

Ministry of Labour · Work via digital work platforms

https://mrosp.gov.hr/istaknute-teme/rad-putem-digitalnih-radnih-platformi/13269

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-radnja-otkazivanje-dokazi