Inappropriate or dangerous situation during delivery · What to note?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Record the time and task label with the minimum necessary information about other people.

Record and working document

Check whether there are any rules on refusal, reporting hazards and continuing the shift.

In the event of an immediate danger or injury, contact the relevant emergency services.

Work example · Inappropriate or dangerous situation on delivery

Check whether there are any rules on refusal, reporting hazards and continuing the shift.

Specific next steps

1. Check whether there are any rules on refusal, reporting hazards and continuing the shift.
2. In the event of an immediate danger or injury, contact the relevant emergency services.
3. Arrange guidance for the same locations or for risk reporting forms.

Limits of application

Distinguish between the provisions of the Directive and the Croatian measures that transpose them.

Sources

EUR-Lex · Directive (EU) 2024/2831 on platform work

https://eur-lex.europa.eu/eli/dir/2024/2831/oj/hrv

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-sigurno-narudzba-dokazi