Inappropriate or dangerous situation during delivery · How to approach it?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Personal safety is the priority. Once you are in a safe place, contact the official channel.

A starting point in practice

Record the time and task label with the minimum necessary information about other people.

Check whether there are any rules on refusal, reporting hazards and continuing the shift.

Work example · Inappropriate or dangerous situation on delivery

Check whether there are any rules on refusal, reporting hazards and continuing the shift.

Specific next steps

1. Record the time and task label with the minimum necessary information about other people.
2. Check whether there are any rules on refusal, reporting hazards and continuing the shift.
3. Arrange guidance for the same locations or for risk reporting forms.

Limits of application

Distinguish between the provisions of the Directive and the Croatian measures that transpose them.

Sources

EUR-Lex · Directive (EU) 2024/2831 on platform work

https://eur-lex.europa.eu/eli/dir/2024/2831/oj/hrv

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-sigurno-narudzba-odluka