Inappropriate or dangerous delivery situation · What if the process gets stuck?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

In the event of an immediate danger or injury, contact the relevant emergency services.

When a plan meets an obstacle

Personal safety is the priority. Once you are in a safe place, contact the official channel.

Record the time and task label with the minimum necessary information about other people.

Work example · Inappropriate or dangerous situation on delivery

Check whether there are any rules on refusal, reporting hazards and continuing the shift.

Specific next steps

1. Personal safety is the priority. Once you are in a safe place, contact the official channel.
2. Record the time and task label with the minimum necessary information about other people.
3. Arrange guidance for the same locations or for risk reporting forms.

Limits of application

Distinguish between the provisions of the Directive and the Croatian measures that transpose them.

Sources

EUR-Lex · Directive (EU) 2024/2831 on platform work

https://eur-lex.europa.eu/eli/dir/2024/2831/oj/hrv

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-sigurno-narudzba-problem