Identity of the contracting party when working via an app · What should be recorded?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Keep the contract, the other party's official information and the contact details of the responsible person.

Record and working document

Ask who arranges the shifts, pays the workers and confirms the handover of equipment.

If the contract and the instructions differ, request a written explanation before activating the account.

Working example · Contracting party identity when working via the application

Ask who arranges the shifts, pays the workers and confirms the handover of equipment.

Specific next steps

1. Ask who arranges the shifts, pays the workers and confirms the handover of equipment.
2. If the contract and the instructions differ, request a written explanation before activating the account.
3. Store proof of the applicable relationship separately from the application's user account.

Limits of application

For platform work in Croatia, according to the contract and the actual working arrangements.

Sources

Ministry of Labour · Work via digital work platforms

https://mrosp.gov.hr/istaknute-teme/rad-putem-digitalnih-radnih-platformi/13269

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-ugovor-posrednik-dokazi