Identity of the contracting party when working via the app · How to integrate the procedure into routine operations?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Store proof of the applicable relationship separately from the application's user account.

Regular application

Keep the contract, the other party's official information and the contact details of the responsible person.

Ask who arranges the shifts, pays the workers and confirms the handover of equipment.

Working example · Contracting party identity when working via the application

Ask who arranges the shifts, pays the workers and confirms the handover of equipment.

Specific next steps

1. Keep the contract, the other party's official information and the contact details of the responsible person.
2. Ask who arranges the shifts, pays the workers and confirms the handover of equipment.
3. If the contract and the instructions differ, request a written explanation before activating the account.

Limits of application

For platform work in Croatia, according to the contract and the actual working arrangements.

Sources

Ministry of Labour · Work via digital work platforms

https://mrosp.gov.hr/istaknute-teme/rad-putem-digitalnih-radnih-platformi/13269

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-ugovor-posrednik-primjena