Fault or damage to the vehicle during an active mission · What if the process gets stuck?

For: Platformski radnik kod poslodavca · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

If liability is disputed, seek written instructions before admitting any damage yourself.

When a plan meets an obstacle

Ensure personal and traffic safety before communicating with the platform.

Keep the task tag, the circumstances, the required photographs, and the service or police record.

Working example · Vehicle fault or damage during an active task

Check whether the specific policy covers commercial use and that event.

Specific next steps

1. Ensure personal and traffic safety before communicating with the platform.
2. Keep the task tag, the circumstances, the required photographs, and the service or police record.
3. Update the cost and insurance terms before resuming work.

Limits of application

Distinguish between the provisions of the Directive and the Croatian measures that transpose them.

Sources

EUR-Lex · Directive (EU) 2024/2831 on platform work

https://eur-lex.europa.eu/eli/dir/2024/2831/oj/hrv

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-plat-vozilo-steta-problem