Overpayment or incorrect payment on tax records · What to do when the process gets stuck?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

Before making the payment yourself, request confirmation from the competent authority of the correct order of the procedure.

When a plan meets an obstacle

Obtain a tax overview and a statement of payments you wish to clarify.

Record the date, amount, invoice reference and payment reference used.

Working example · Overpayment or incorrect payment in tax records

Determine whether it is an actual subscription or an incorrect classification of revenue.

Specific next steps

1. Obtain a tax overview and a statement of payments you wish to clarify.
2. Record the date, amount, invoice reference and payment reference used.
3. Keep proof of having submitted the request and check the records again after the decision.

Limits of application

For cross-border transactions, including status checks and special rules.

Sources

Your Europe · Cross-border VAT

https://europa.eu/youreurope/business/finance-and-tax/vat/cross-border-vat/index_hr.htm

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-porezni-povrat-uplata-problem