Working during a SaaS application outage · What to do when the process gets stuck?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

When manual entry creates duplicate records, introduce tags for subsequent import.

When a plan meets an obstacle

Define the minimum viable procedure that can operate even when the main service is unavailable.

Prepare the authorised local export, the necessary references and the responsible person.

Working example · Working during a SaaS application outage

Repeat a work task without the main system and then reconcile the records.

Specific next steps

1. Define the minimum viable procedure that can operate even when the main service is unavailable.
2. Prepare the authorised local export, the necessary references and the responsible person.
3. Measure how long the business can really wait before initiating the backup procedure.

Limits of application

Apply the guideline to your documents and working methods.

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-postupak-bez-dobavljaca-problem