Switching to another information intermediary · What if the process gets stuck?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

If both systems display different identifiers, check the status before sending the invoice.

When a plan meets an obstacle

Arrange the handover date, the person responsible and verify both directions of the exchange.

Export documents, statuses and access logs before deactivating the old access.

Working example · Switching to another information intermediary

Repeat the trial issuance and receipt with the control partner.

Specific next steps

1. Arrange the handover date, the person responsible and verify both directions of the exchange.
2. Export documents, statuses and access logs before deactivating the old access.
3. Keep separate access to the archive or to a verified export that can be opened.

Limits of application

For the covered obligors and the appropriate type of account.

Sources

Tax Administration · Fiscalisation 2.0

https://porezna-uprava.gov.hr/UserDocsImages/Regulativa/Vodici/Vodic_Fiskalizacija%202.0.pdf?vel=141042

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https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-promjena-posrednika-problem