Separating B2C and B2B billing in a single application · How to integrate the process into routine operations?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Document the routing rules in the application by transaction type.

Regular application

Alongside each sale, record the type of customer, the channel, the payment method and the account balance.

Run through a scenario with a citizen making a payment to an account and a business customer using an e-Invoice.

Working example · Separating B2C and B2B billing in a single application

Run through a scenario with a citizen making a payment to an account and a business customer using an e-Invoice.

Specific next steps

1. Alongside each sale, record the type of customer, the channel, the payment method and the account balance.

2. Run through a scenario with a citizen making a payment to an account and a business customer using an e-Invoice.

3. If the sales channel has not recorded the customer's status, check it before selecting the processing.

Limits of application

For the covered obligors and the appropriate type of account.

Sources

Tax Administration · Fiscalisation 2.0

https://porezna-uprava.gov.hr/UserDocsImages/Regulativa/Vodici/Vodic_Fiskalizacija%202.0.pdf?vel=141042

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-racun-dva-kanala-primjena