Separating B2C and B2B billing in a single application · What if the process gets stuck?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

If the sales channel has not recorded the customer's status, check it before selecting the processing.

When a plan meets an obstacle

In the business process, model the consumer and the business customer separately.

Alongside each sale, record the type of customer, the channel, the payment method and the account balance.

Working example · Separating B2C and B2B billing in a single application

Run through a scenario with a citizen making a payment to an account and a business customer using an e-Invoice.

Specific next steps

1. In the business process, model the consumer and the business customer separately.

2. Alongside each sale, record the type of customer, the channel, the payment method and the account balance.

3. Document the routing rules in the application by transaction type.

Limits of application

For the covered obligors and the appropriate type of account.

Sources

Tax Administration · Fiscalisation 2.0

https://porezna-uprava.gov.hr/UserDocsImages/Regulativa/Vodici/Vodic_Fiskalizacija%202.0.pdf?vel=141042

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https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-racun-dva-kanala-problem