Issuing an invoice when a connection or device fails · What to record?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

Record the time of the interruption, the documents issued and what was subsequently sent successfully.

Record and working document

Test the procedure in a test environment, verifying the order of subsequent transfers.

If it is a genuine interruption, determine the legal procedure for that type of fault.

Working example · Issuing an invoice when a connection or device fails

Test the procedure in a test environment, verifying the order of subsequent transfers.

Specific next steps

1. Test the procedure in a test environment, verifying the order of subsequent transfers.
2. If it is a genuine interruption, determine the legal procedure for that type of fault.
3. Leave the on-duty team with brief instructions, including the contact person and the person responsible.

Limits of application

For the covered obligors and the appropriate type of account.

Sources

Tax Administration · Fiscalisation 2.0

https://porezna-uprava.gov.hr/UserDocsImages/Regulativa/Vodici/Vodic_Fiskalizacija%202.0.pdf?vel=141042

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https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-racun-pogon-bez-mreze-dokazi