Issuing an invoice when a connection or device fails · How to access?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

With the system supplier, go through the connection-loss scenario and a separate device-failure scenario.

A starting point in practice

Record the time of the interruption, the documents issued and what was subsequently sent successfully.

Test the procedure in a test environment, verifying the order of subsequent transfers.

Working example · Issuing an invoice when a connection or device fails

Test the procedure in a test environment, verifying the order of subsequent transfers.

Specific next steps

1. Record the time of the interruption, the documents issued and what was subsequently sent successfully.
2. Test the procedure in a test environment, verifying the order of subsequent transfers.
3. Leave the on-duty team with brief instructions, including the contact person and the person responsible.

Limits of application

For the covered obligors and the appropriate type of account.

Sources

Tax Administration · Fiscalisation 2.0

https://porezna-uprava.gov.hr/UserDocsImages/Regulativa/Vodici/Vodic_Fiskalizacija%202.0.pdf?vel=141042

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https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-racun-pogon-bez-mreze-odluka