Issuing an invoice when a connection or device fails · What if the process gets stuck?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

If it is a genuine interruption, determine the legal procedure for that type of fault.

When a plan meets an obstacle

With the system supplier, go through the connection-loss scenario and a separate device-failure scenario.

Record the time of the interruption, the documents issued and what was subsequently sent successfully.

Working example · Issuing an invoice when a connection or device fails

Test the procedure in a test environment, verifying the order of subsequent transfers.

Specific next steps

1. With the system supplier, go through the connection-loss scenario and a separate device-failure scenario.
2. Record the time of the interruption, the documents issued and what was subsequently sent successfully.
3. Leave the on-duty team with brief instructions, including the contact person and the person responsible.

Limits of application

For the covered obligors and the appropriate type of account.

Sources

Tax Administration · Fiscalisation 2.0

https://porezna-uprava.gov.hr/UserDocsImages/Regulativa/Vodici/Vodic_Fiskalizacija%202.0.pdf?vel=141042

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https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-racun-pogon-bez-mreze-problem